

2023 PSE residential rebate matrix

Minimum requirements for space heat, water heat and windows

Electric HVAC & water heat rebates			
Measure	Incentive amount	Pre-existing condition	Equipment qualifications
Electric resistance to ductless heat pump conversion	\$800	<ul style="list-style-type: none"> Existing PSE electric, single family existing (SFE) site-built home Electric resistance must be primary heating¹ Must not have an existing heat pump 	<ul style="list-style-type: none"> AHRI Certified[®] as variable speed mini-split/multi-split heat pump Must have an HSPF of at least 9.0, or HSPF2 of at least 8.6. For units that have both HSPF and HSPF2, the HSPF rating will be used to determine eligibility Must use inverter technology, and be a minimum of 3/4 ton in heating mode One indoor head must be installed in main (high-flow) living area ADU's (accessory dwelling unit) must be occupied full time and meet ADU code requirements²
Electric forced-air furnace (EFAF) to ductless heat pump conversion	\$800	<ul style="list-style-type: none"> Existing PSE electric, SFE site-built home Home must be heated by EFAF Must not have an existing heat pump 	<ul style="list-style-type: none"> AHRI Certified as variable speed mini-split/multi-split heat pump Must have an HSPF of at least 9.0, or HSPF2 of at least 8.6. For units that have both HSPF and HSPF2, the HSPF rating will be used to determine eligibility Must use inverter technology, and be a minimum of 3/4 ton in heating mode One indoor head must be installed in main (high-flow) living area
EFAF to air source heat pump conversion	\$1,500	<ul style="list-style-type: none"> Existing PSE electric, SFE site-built home Home must be heated by EFAF Must not have an existing heat pump Customers with existing gas furnaces are not eligible 	<ul style="list-style-type: none"> AHRI Certified heat pump Must have an HSPF of at least 8.5, or HSPF2 of at least 7.5. For units that have both HSPF and HSPF2, the HSPF rating will be used to determine eligibility
Manufactured home and Efficiency Boost—electric resistance (zonal or EFAF) to ductless heat pump conversion	\$2,400	<ul style="list-style-type: none"> Existing PSE electric, manufactured home and Efficiency Boost (Income qualified customers) Electric resistance must be primary heating Must not have an existing heat pump 	<ul style="list-style-type: none"> AHRI Certified as variable speed mini-split/multi-split heat pump Must have an HSPF of at least 9.0, or an HSPF2 of at least 8.6. For units that have both HSPF and HSPF2, the HSPF rating will be used to determine eligibility Must use inverter technology, and be a minimum of 3/4 ton in heating mode One indoor head must be installed in main (high flow) living area ADU's must be occupied full time and meet ADU code requirements²
Manufactured home and Efficiency Boost—electric forced-air furnace to air source heat pump conversion	\$2,400	<ul style="list-style-type: none"> Existing PSE electric, manufactured home and Efficiency Boost (Income qualified customers) Home must be heated by EFAF Customers with existing gas furnaces are not eligible Must not have an existing heat pump 	<ul style="list-style-type: none"> AHRI Certified as heat pump Must have an HSPF of at least 8.5, or HSPF2 of at least 7.5. For units that have both HSPF and HSPF2, the HSPF rating will be used to determine eligibility
Midstream air source heat pumps (distributor pass-through)	\$300 to \$600	<ul style="list-style-type: none"> Retrofit and new construction Any pre-existing heat source 	<ul style="list-style-type: none"> AHRI Certified <65 kBtuh (<5.4 tons) See PACIFIC NORTHWEST MIDSTREAM HVAC AND WATER HEATING PROGRAM tables in separate attachment

Electric HVAC & water heat rebates

Measure	Incentive amount	Pre-existing condition	Equipment qualifications
Heat pump water heater (HPWH)—Instant retail incentive at participating stores	\$500	<ul style="list-style-type: none"> Existing PSE electric, SFE site-built home New construction is not eligible 	<ul style="list-style-type: none"> Instant retail incentive at participating stores (pse.com/instant) PSE no longer offers a direct customer HPWH rebate NEEA Tier 3 Northern Climate Specification approved ≤120 gallons to align with the Advanced Water Heating Specification 8.0 from NEEA
Manufactured home and Efficiency Boost—heat pump water heater	\$200 rebate (in addition to midstream or instant retail incentive)	<ul style="list-style-type: none"> Existing PSE electric, manufactured home and Efficiency Boost (Income qualified customers) New construction is not eligible 	<ul style="list-style-type: none"> This incentive is additional to the midstream or retail instant incentive NEEA Tier 3 Northern Climate Specification approved ≤120 gallons to align with the Advanced Water Heating Specification 8.0 from NEEA Not available in combination with geothermal heat pumps
Midstream heat pump water heater (distributor pass-through)	\$150 to \$500	<ul style="list-style-type: none"> Retrofit and new construction 	<ul style="list-style-type: none"> <120 gallons to align with the Advanced Water Heating Specification 8.0 from NEEA See PACIFIC NORTHWEST MIDSTREAM HVAC AND WATER HEATING PROGRAM tables in separate attachment

Natural gas HVAC & water heat rebates

Measure	Incentive amount	Pre-existing condition	Equipment qualifications
Natural gas space heat boiler	\$700	<ul style="list-style-type: none"> Existing PSE electric or natural gas as primary source of home heating, SFE site-built Must not have an existing or new heat pump 	<ul style="list-style-type: none"> AHRI or ENERGY STAR® certified Minimum 95% AFUE Indirect water heaters installed off of boiler are not eligible for additional rebates
Natural gas forced air furnace	\$700	<ul style="list-style-type: none"> Existing PSE natural gas as primary source of home heating, SFE site-built Must not have an existing or new heat pump 	<ul style="list-style-type: none"> AHRI or ENERGY STAR certified Minimum 95% AFUE
Manufactured home and Efficiency Boost—natural gas space heat boiler	\$1,000	<ul style="list-style-type: none"> Existing PSE natural gas as primary source of home heating, manufactured home and Efficiency Boost (income qualified customers) Must not have an existing or new heat pump 	<ul style="list-style-type: none"> AHRI or ENERGY STAR certified Minimum 95% AFUE Indirect water heaters installed off of boiler are not eligible for additional rebates
Manufactured home and Efficiency Boost—natural gas forced air furnace	\$1,400	<ul style="list-style-type: none"> Existing PSE natural gas as primary source of home heating, manufactured home and Efficiency Boost (income qualified customers) Must not have an existing or new heat pump 	<ul style="list-style-type: none"> AHRI or ENERGY STAR certified Minimum 95% AFUE
Natural Gas integrated space/water heating systems	\$800	<ul style="list-style-type: none"> Existing PSE natural gas as primary source of home heating, SFE site built 	<ul style="list-style-type: none"> Integrated space and water heating systems must include either: a single source ENERGY STAR qualified or AHRI .91 EF natural gas tankless water heater; or a single source ENERGY STAR qualified and 95% AFUE natural gas boiler Completely hydronic/radiant or a combination of forced-air and hydronic/radiant systems are eligible Integrated space and water heating system must be the primary heating source AND provide direct domestic hot water to the home Indirect or storage (tank) water heaters are not eligible
Natural gas storage water heater	\$50	<ul style="list-style-type: none"> Existing PSE natural gas as primary source of home heating, SFE site-built 	<ul style="list-style-type: none"> ENERGY STAR certified
Natural gas tankless water heater	\$250	<ul style="list-style-type: none"> Existing PSE natural gas, SFE site-built 	<ul style="list-style-type: none"> ENERGY STAR certified
Manufactured home and Efficiency Boost—natural gas storage water heater	\$100	<ul style="list-style-type: none"> Existing PSE natural gas, manufactured home, Efficiency Boost (Income qualified customers) 	<ul style="list-style-type: none"> ENERGY STAR certified
Manufactured home and Efficiency Boost—natural gas tankless water heater	\$600	<ul style="list-style-type: none"> Existing PSE natural gas, manufactured home, Efficiency Boost (Income qualified customers) 	<ul style="list-style-type: none"> ENERGY STAR certified

Window rebates

Measure	Incentive amount	Pre-existing condition	Equipment qualifications
Windows—single pane to a U-factor from 0.23 to 0.30	\$50 per window, up to \$750	<ul style="list-style-type: none"> Existing PSE electric or natural gas as primary source of home heating Single pane (wood or metal frame) windows or patio doors 	<ul style="list-style-type: none"> NFRC window stickers for each window must be saved and submitted with windows rebate application, or U-factor rating for each window must be provided on packing slip Windows must be installed within the conditioned living space at the time of installation: garages, unconditioned basements, etc. are not eligible Incentives do not apply to new construction or additions that expand your home's square and/or cubic footage Window count is determined by the fenestration (opening) of the replaced windows Customers are eligible for up to 15 windows rebates in total over the lifetime of the property
Windows—single pane to a U-factor of 0.22 or below	\$100 per window, up to \$1,500	<ul style="list-style-type: none"> Existing PSE electric or natural gas as primary source of home heating Single pane (wood or metal frame) windows or patio doors 	
Windows—double pane to a U-factor of 0.22 or below	\$100 per window, up to \$1,500	<ul style="list-style-type: none"> Existing PSE electric or natural gas as primary source of home heating Double pane (metal frame only) windows or patio doors 	
Manufactured home and Efficiency Boost—windows—single pane to a U-factor from 0.23 to 0.30	\$200 per window, up to \$2,000	<ul style="list-style-type: none"> Existing PSE electric or natural gas as primary source of home heating (for manufactured homes or Efficiency Boost income-qualified customers) Single pane (wood or metal frame) windows or patio doors 	
Manufactured home and Efficiency Boost—windows—single pane to a U-factor of 0.22 or below	\$200 per window, up to \$2,000	<ul style="list-style-type: none"> Existing PSE electric or natural gas as primary source of home heating (for manufactured homes or Efficiency Boost income-qualified customers) Single pane (wood or metal frame) windows or patio doors 	
Manufactured homes—windows—double pane to a U-factor of 0.30 or below	\$200 per window, up to \$2,000	<ul style="list-style-type: none"> Existing PSE electric or natural gas as primary source of home heating (for manufactured homes only) Double pane (metal frame only) windows or patio doors 	
Efficiency Boost—windows—double pane to a U-factor rating of 0.22 or below	\$200 per window, up to \$2,000	<ul style="list-style-type: none"> Existing PSE electric or natural gas as primary source of home heating (for Efficiency Boost income-qualified customers only) Double pane (metal frame only) windows or patio doors 	

¹ Unsure if electric resistance is the primary heating system? Contact one of our Energy Advisors for a review of household usage to see if customer qualifies.

² ADU's must be an additional living area independent of the primary dwelling unit (with no venting from the primary dwelling) and must include a fully functioning kitchen and full bathroom.

³ PSE customers may only receive a HPWH rebate if purchased at a participating store, or from a contractor who passes through the midstream rebate.

General qualifications for PSE single family existing customers (including manufactured homes and Efficiency Boost, excluding midstream rebates):

- Must be a current PSE single family residential customer. Single family new construction, multi-family (5 or more attached units), and commercial accounts are not eligible.
- Rebate application must be submitted within 30 days of installation.
- Qualifying equipment must be installed in PSE's electric or natural gas service territory.
- Rebates only available on new, qualifying equipment.
- Must install to comply with federal, state and local code requirements.
- Cannot be combined with other rebates including PSE's Low Income Weatherization program.
- Equipment that is replaced under warranty is not eligible for a rebate.
- One home heating rebate and one water heating rebate per qualified single-family residence.
- Rebate cannot exceed the pre-tax purchase price of any rebate product.

Manufactured home and mobile home: factory built dwelling that includes: (a) plumbing, heating, air conditioning, and electrical systems, normally contained within the belly of the structure and within a rodent barrier; (b) is built on a permanent chassis; (c) can be transported in one or more sections; (d) may, or may not be permanently affixed to a concrete foundation.

Questions?

Email tradeallysupport@pse.com or call an Energy Advisor at 1-800-562-1482, Monday through Friday, 8 a.m. to 5 p.m.